

Filing Complaints at **MJP**

Filing a Complaint via designated Email ID

In the first step, the customers sends an email to our designated Support Email IDs.

| Desk | Email ID |
|------------------|------------------------|
| Customer Service | contact@mjpgdirect.com |

Telephonic Support

Customers can reach out to our dedicated Support team via the numbers below:

Desk Number

022 67378000
022 67378014
Monday to Friday
9 AM to 5 PM

Client After sending the mail for the complaint in above mentioned email id, client received the ticket number through our email for the complaint written by client. Our customer support department/Compliance Team will reach you within 24 to 48 hours after the ticket number raised in response to client complaint for resolution of complaint through email and/or call.